

# JVC Playlist Creator FAQ

## General questions about product

Symptoms	Remedies/Cause
What kinds of operating systems is JVC Playlist Creator compatible with?	JVC Playlist Creator is compatible with Microsoft Windows XP Professional / Home Edition SP2 or later, Microsoft Windows Vista and Microsoft Windows 7.
Is JVC Playlist Creator compatible with Hyper-Threading?	Yes it is. Note that your PC must also be compatible with Hyper-Threading.
Can the user who does not have the administrative right of Windows XP use JVC Playlist Creator?	Yes, it is possible.
What kinds of things can JVC Playlist Creator do?	JVC Playlist Creator is an application program to create a database of songs stored in USB mass storage device such as USB memory (referred hereafter as USB device). By creating a database with this program, you can search for songs by artist or album title when playing songs on your JVC car audio. In addition, you can also create playlists while creating the database with this program.
Is the English compatible version of JVC Playlist Creator available?	JVC Playlist Creator is compatible with nine languages, i.e., Japanese, English, German, French, Italian, Spanish, Dutch, Russian, Chinese. * You can select the same language as that used for your OS.
Recently, errors have occurred during use of JVC Playlist Creator.	A newly installed application may be competing. Download the latest version of JVC Playlist Creator and install it. If the problem persists, contact our Customer Support Center.
How can I get the latest version of JVC Playlist Creator?	Selecting "Browse Web site" from the "Help" menu of JVC Playlist Creator will display the JVC website, where you can find and download the latest version of JVC Playlist Creator.

## About installation of applications

Symptoms	Remedies/Cause
What is .NET Framework 2.0?	.NET Framework is a new application execution environment of Microsoft. For further details, browse the Microsoft website.
How can I uninstall JVC Playlist Creator from my PC?	To uninstall JVC Playlist Creator, select [Programs][JVC][JVC Playlist Creator][Uninstall JVC Playlist Creator]. You can also uninstall JVC Playlist Creator by selecting [Control Panel][Add or Remove Programs][JVC Playlist Creator][Remove].

## About use of applications

Symptoms	Remedies/Cause
What kinds of music data is JVC Playlist Creator compatible with?	JVC Playlist Creator is compatible with music file formats AAC/WMA/WAVE/MP3. (However the music file formats playable on JVC car audio depend on the model. Check the instruction manual of your JVC car audio when you connect your device to JVC car audio.) Copyrighted (DRM) files such as music files purchased using the music distribution service cannot be imported to your PC.
Files other than music files have been created in the USB device. What are these files?	These are information files (database files) used to manage songs. The JVC car audio system uses these functions. Do not delete them.
Where is the description of how to use JVC Playlist Creator?	Refer to the "Help" topics of JVC Playlist Creator.
Is JVC Playlist Creator compatible with a USB hub?	Your PC may not recognize the USB device connected via a USB hub. Connect the USB device directly to your PC without using USB hubs.
What kinds of storage device is JVC Playlist Creator compatible with?	JVC Playlist Creator is compatible with SD memory card and USB mass storage device such as USB flash memory and USB hard disk.
Is JVC Playlist Creator compatible with a HDD?	Yes, it is.
Is JVC Playlist Creator compatible with the multipartition of HDD?	Yes, it is.
Is JVC Playlist Creator compatible with Windows XP 64-bit?	No, it is not supported.

## About terms

Symptoms	Remedies/Cause
What is the USB device?	It is an external storage device (hard disk or memory) connected via a USB interface.
What is the SD memory card?	Memory device connectable to the unit which has an SD card slot.